

# Telehealth Patient Interview Instrument

Record ID \_\_\_\_\_

**INFORMATION FROM HEALTHLINK RECORD**

Which Waisman Clinic conducted the Telemed appointment?

- Autism and Developmental Disabilities
- Biochemical Genetics
- Bone Dysplasia
- Cerebral Palsy
- Communication Aids and Systems
- Down Syndrome
- Medical Genetics
- Neuromotor Development
- Newborn Follow-up
- Pediatric Brain Care
- Other

Clinic details: \_\_\_\_\_

Most recent telemed appointment date: \_\_\_\_\_

Type of telemed appointment:

- Phone conferencing
- Video conferencing

Service type:

- Consultation
- Assessment and/or diagnostics
- Therapies and/or intervention
- Other

What was the service type provided? \_\_\_\_\_

Appointment history:

- New patient
- Established patient

Age group of the patient:

- Under 12 years
- 12-17 years
- Over 18 years

Individual answering survey questions:

- Parent/Caregiver
- Patient

ZIP code: \_\_\_\_\_

Patient ethnicity:

- Hispanic/Latino
- Non-Hispanic/Latino
- Missing

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Patient race:	<input type="checkbox"/> African American or Black <input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Caucasian or White <input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> Missing
Patient gender:	<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Non-binary/Third gender <input type="radio"/> Missing
Patient insurance:	<input type="checkbox"/> HMO/PPO/Private <input type="checkbox"/> Medicaid/Public <input type="checkbox"/> Missing <input type="checkbox"/> Other
Insurance details:	<hr/>

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Did you attend the visit using a phone, computer, tablet or some other device?

- phone without video capability
- phone with video capability
- computer
- tablet
- other device
- Unsure
- Refused

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Device details:

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Was the technology for the telemed visit easy to use?  
Would you say yes definitely, yes somewhat or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Technology details:

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Was it easy to talk to the provider(s) during the telemed visit?  
Would you say yes definitely, yes somewhat or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Communication details:

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Did the provider(s) include you in care decisions during the visit?  
Would you say yes definitely, yes somewhat or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Partner in care details:

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Did the provider(s) deliver a high quality of care during the visit?  
Would you say yes definitely, yes somewhat or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Care quality details:

\_\_\_\_\_

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Would you say that telemed visits are as good as in person visits?  
Would you say yes definitely, yes somewhat, or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Comparison details:

\_\_\_\_\_

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Did having a telemed visit make it easier for you to attend the appointment?  
Would you say yes definitely, yes somewhat, or no?

- Yes, definitely
- Yes, somewhat
- No
- Unsure
- Other
- Refused

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Barrier details:

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